



WORK ORDER #: WO91360



EMERGENCY SERVICE

Address: 415 Ambassador Dr., Mississauga ON L5T 2J3

Toll-free: 1 (866) 601-1758 | **F:** (905) 625-0187 | **E:** service@northerndocksystems.com

Customer Information

Policaro BMW / 1911661 Ontario Inc.
5 Coachworks Crescent
Brampton, L6R 3Y2
On, Canada


Service Location


Policaro BMW / 1911661 Ontario Inc.
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Brampton, L6R 3Y2
On, Canada

Service Details

Created	2/23/2022 8:52 AM	Last Updated	2/23/2022
Type	Local Service	Priority	
Status	Completed	Last Visit Date	2/23/2022
Next Step	No Action Required – internal	Field Specialist	Haim
Primary Incident Type	Door Service	Signed By	Peter
Customer Asset	Position 1 - Overhead Door	P.O #	Peter
Scope of Work	Drive thru door cable has dislodged. Customer is currently unable to open the door.		

Execution Notes

	Details	Content
Created On: 2/23/2022 11:11 AM Created By: Haim	Broken bottom bracket.	

<p>Created On: 2/23/2022 11:11 AM</p> <p>Created By: Haim</p>	<p>Debris.</p>	
<p>Created On: 2/23/2022 12:44 PM</p> <p>Created By: Haim</p>	<p>Arrived and checked in. Proceeded to the door for inspection. Found both cables were off the door and one bottom bracket was snapped in half. Installed new bottom brackets, bottom rollers and reinstalled the cables. Spoke with the Customer who advised the door had come down on a parked car. Inspected the feather edge and found a very large hole in it. Removed and replaced the feather edge and tested all safeties. The door is now functioning properly.</p>	