

### **Customer Success Story**

# FAR EAST FOOD PRODUCTS LTD

# **Hydraulic Dock Levelers**Far East Food Products Limited

Richmond Hill, ON











#### **Project Overview**

Our customer Far East Food Products Limited in Richmond Hill, Ontario desperately needed a new loading dock installed for their food facility. Their previous loading dock had damages around the back curb angle which caused the loading dock to not work. In addition, the concrete around the dock was heavily damaged as well. As a result, the dock bumpers almost fell off the wall and the concrete floor leading up to the dock was in poor condition.

By contacting Northern Dock Systems, our Project Manager was able to source an 'in stock' loading dock and get the NDS's concrete team on site within a week to start work. The team had to repair the entire site. A new dock pit was created with new curb angles and the floor was repaired while the dock pit was created. Next, dock bumpers were removed and replaced with <u>6" bollards</u> into the ground.

The Blue Giant 7' x 8' <u>Hydraulic Dock Leveler</u> with 30K capacity saved the day. This dock leveler is created with robotic welding and has a rust-free powdered coat finish. As a result, this makes sure that customers receive the same consistent manufactured quality and extends the lifespan of their docks. In addition, this dock leveler is heavily trusted due to its easy operation and low maintenance costs. Businesses that invest in the hydraulic dock levelers **save up to 91% on maintenance costs over 10 years, when compared to mechanical dock.** 

The customer is extremely happy with the service and how the dock works. They liked our bollard idea so much that Far East Food Products Limited will now be removing all bumpers from their other docks and will be replacing them with bollards to avoid future damage.

√ Improve safety

√ Operational efficiency

√ Workplace productivity

√ Heavy-duty

√ Protects building from damage

## Featured Products

Hydraulic Dock Leveler



6" Diameter Bollard





