



Northern Dock Systems

Dedicated People | Expert Service | Superior Products | Energy-saving Solutions



EQUIPMENT CONSTRUCTION

AND DESIGN



NATIONAL

SERVICE



EMERGENCY SERVICE



ROGRAM

EQUIPMENT INSTALLATION



SERVICES



ENERGY SAVING SOLUTIONS

SERVICE I CONSULTING I SALES I CONSTRUCTION

Commercial and Industrial Doors · Dock Equipment · Springless Door Operators HVLS Fans · Air Curtains · Seals and Shelters · Safety Equipment · Fire Doors/Shutters

www.northerndocksystems.com

1 (866) 601-1758 service@northerndocksystems.com

SOLUTIONS FOR MANUFACTURING WAREHOUSES, FOOD, PHARMA, AUTO AND RETAIL Improve Safety, Energy Savings and Prepare for Audits or Inspections





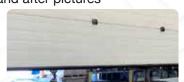
24HR Emergency Service & Scheduled Repairs

Details

- Root cause discovery
 - First-time fixes
- Professionally trained technicians
- Working at heights trained
- Arrive with all owner manuals digitally
- GPS dispatched service team
- Real-time work order review
- Email updates
- Before and after pictures

After





Repaired damaged weather seal,

safety edge and bottom section.

Before

The bottom of an overhead sectional door was accidentally hit. The weather seal, safety edge and bottom section were damaged.





Also wiped off all fingerprints on the overhead door.

Response

Time

Quality Control with Field Supervisors

Every technician is managed and trained by a Field Supervisor for:

- Quality control
- Up keeping safety standards

Training technicians

Keeping You in the Loop

Managing escalations

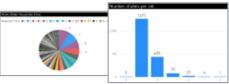
Our emergency service team will keep you in the loop on the status of your call. You will receive email confirmations when we have:

- Accepted the call.
- Scheduled the call.
- Completed the job with a work order summary and pictures.
- If the job requires a highly specific part, then we will give you a parts ETA.

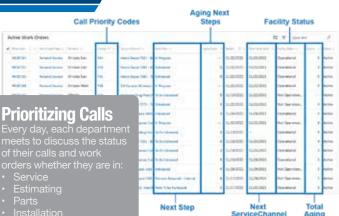
What Gets Measured Gets Done - KPI Tracking

We track key performance indicators (KPIs) during the entire process, from the time your phone call is picked up, to the time it takes the technician to reach your location, to completion times and to the time it takes our finance department to issue your invoice. We strongly believe what gets tracked gets done more efficiently and quickly, which decreases our customers' downtime and increases their productivity.

- Response Times
- First-Time Fix Rates
- Part Delivery Times
- Completion Times
- Invoice Times



Book a Service Call





STATEMS.CON

Arrived on site and found that hose had been

hose, ground off sharp edges on dock lip and made opening big enough for new hoses.

cut though by dock lip. Removed broken

O FACEBO

Parts ETA Email

22

Update

C LINKERIN

Content

Work Order Report for Repairs

Work Order Report Email

With before and after pictures

Service Call Confirmation Email



Do Your Due Diligence & Improve Safety

Any piece of equipment with moving parts needs to be properly maintained and serviced regularly to:

- Improve safety and prevent workplace injuries
- Decrease downtime from equipment failure
- Extend your equipment's lifespan •
- Prepare for safety inspections, food audits and strict Ministry of Labour regulations
- Compliance and due diligence with government regulations and fire codes

360° View of Your Equipment

Get a complete view of the condition of all your industrial or commercial equipment.



Documented Due Diligence

Be audit-ready and do your due diligence with documented reports of our multi-point inspections.

Prioritize Repairs

Arrange repairs to minimize inefficiencies, decrease downtime and improve performance.



PREVENTIVE MAINTENANCE

The best service call is the one you never have to make

SOOE WORN REPLAC

OPERATOR INSPECTION SHEET Inspect and secure lower jambs and door track, straighten if required Inspect sections Inspect and lubricate rollers Inspect and lubricate hinges Inspect bottom bracket Inspect and adjust slide lock Inspect and secure lift handle and step plate Inspect pull rope Inspect cables Inspect side weather seal Inspect top weather seal Inspect bottom weather seal (rubber and or brush)

SECTIONAL OVERHEAD DOOR AND

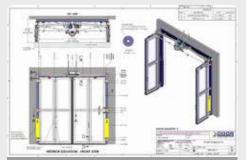
Multi-Point Inspection Sheet

Available for doors, docks, air curtains, HVLS fans and more.

Full Service from Concept to Completion

Northern Dock Systems has worked nationally to coordinate and execute hundreds of new builds and equipment installations within timelines to meet today's demand for fast, safe and efficient operations.

- Maximizing energy efficiency
- Lowering ownership costs
- Contracting services
- Receiving future facility support



From Concept Drawings and specifications for the

- Loading dock pits
- New door openings
- Fencing and gates
- Steel pipe bollards

Order New Equipment

- Working within your budget and schedule with fully licensed personnel
- Turnkey installations
- Canada-wide construction services



To Completion Full turnkey solutions from professional

- Access control systems
- Electrical installation and assessments
- Drive approach grade renovations
- Concrete work and block wall repair









AND DESIGN



EQUIPMENT **CONSTRUCTION**

EQUIPMENT INSTALLATION

Dock Levelers & Lifts - Safer Loading & Unloading



Blue Giant has been making and building

economical option for small-to-moderate

applications. These docks are designed to

simplify the loading and unloading process.

Edge-of-dock levelers are ideal for loading

docks with limited space. Available in

mechanical and hydraulic models.

innovators for decreasing maintenance

costs and improving productivity.

Mechanical Dock Leveler

Edge-of-Dock Leveler

Mechanical dock levelers are the

dock levelers since 1963. They are forefront

60 Years of Experience



Loading Dock Regulations

Discover your government health and safety regulations for your loading docks by scanning the QR code or visiting: www.northerndocksystems.com/provincial-safetycode-loading-dock-door/



Hvdraulic Dock Leveler

Easy operation with a push of a button. Hydraulic dock levelers can save you up to 91% of maintenance costs when compared to mechanical docks.



Coat

LoMaster Dock Lift Tables

Rust-Resistant Powder

provides a long-lasting and rust-resistant finish and

black, grey and yellow.

For ground-level loading and unloading where no loading dock is present. For safety, it has an anti-slip rust-proof deck.



Robotic Welding

State-of-the-art robotic welding ensures structural strength and uniform

Quality Control

We'll work with a team to make sure that your

Trailer Restraints - Prevent Trailer Creep, Early Departure, Trailer Leg Collapse & Accidents

EXCLUSIVE HI IIF ISIAN DISTRIBUTOR



Prevent serious workplace injuries and accidents with a trailer restraint or wheel chock. Keep your workers safe and prevent the truck from moving forward.



SVR303 Hydraulic Barrier Restraint

It has 35,000 lbs of restraint force. NEMA6 IPS sensor, ice breaker mode and double-acting hydraulic cylinders keep the unit operating safely and efficiently during wet, flooded and icy conditions.



TL85 Hydraulic Barrier Restraint

An economical hydraulic barrier restraint with 32,000 lbs of restraint force. The passive engagement reduces wear and tear and lowers the lifetime cost of ownership.



HVR303 Electric Hook Restraint

A hook-style arm that uses an electronic compensation float to secure all trailers. The IP67-rated motor is submersible up to 1 m to prevent it from getting damaged in extreme weather conditions.



ML10 Mechanical Barrier Restraint

30,000 lbs of restraining force prevents premature truck departure during loading and unloading. The unit can be left in a locked position overnight to discourage trailer theft.

Interlock Chock

The chock handle contains high visibility LED lights and an integrated alarm, communicating to the operator that the Interlock Chock is engaged and secure.

Blue Genius Gold Control Panels

Food and pharmaceutical safe NEMA4X integrated with your trailer restraints,



HLUE GIANI

Steel Face Dock Bumpers - Your Seals #1 Defence

Worn out or incorrect bumpers can:

- Severely damage to your building's walls.
- 2 Rip off, tear or overcompress your dock seals and shelters.
- Damage and warp your dock 63 levelers and overall loading dock.

The dock bumper is the single most important piece of equipment for any loading dock area, it's the first line of defence in protecting your building and equipment from damage while the trailer backs into the loading dock.

It protects your:

- Building
- Dock seals



Dock leveler

Trailer restraints

Dock Seals and Shelters - Sealing Up Energy Savings

Selecting the proper seal or shelter is the first step in solving your environmental, energy loss and safety concerns. Save money in reduced energy costs and increase productivity by creating a safe and comfortable working environment.



EXCLUSIVE

DISTRIBUTOR

These products provide an energy-saving solution that reduces annual energy bills.









Drafts

Moisture



Compression Dock Seals

Creates a foam-filled compression around a trailer's top and sides, supporting energy efficiency and climate control. Available with head pads or head curtains and a wide range of fabric types.



Dock Shelters & HingeMaster Extreme 🧐

Provides unrestricted access to the trailer interiors while sealing off any hinge gaps. For efficient loading and unloading while keeping out rain, snow, and debris.

LED Versa Light®

Properly illuminates the entire 53' container. Suitable for food grade applications. Bendable neck withstands impact and prevents damage.



Bollards & Guardrails

Protect your equipment, assets and workers from accidental collisions.

- Pedestrian walkway Fixed pour-in bollard ٠ Flexible guardrail Surface mounted
- Steel guardrail bolt-down bollard Barrier gate Rebounding bollard



Barrier Gates

Shield your investments with ArmorShield,

a heavy-duty material designed to drastically

increase the lifespan of seal and shelter units.

Nearly 3x the thickness of standard 40oz. vinyl.

Fully customized and made to withstand Canadian winters.



- Tested to perform 2 million continuous cycles.
- IP-55 rating withstands harsh Canadian climates.
- Senses and reverses when obstructed for added safety.

White Light

Economical and high performance, the Rain Shroud keeps rain water out of the loading dock area with a foam wiper blade design to create a tight seal against the top of the trailer.

Rain Shroud

ArmorShield





Door Solutions for Every Industry

From performance to high-speed doors that can reach speeds of up to 80" per second. Along with springless options to eliminate spring maintenance.

Traditional Jack Shaft Operator

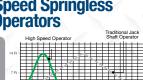


Polycarbonate Doors

Allows maximum light infiltration with heavy-duty polycarbonate panels.

Or add a row of these panels to steel sectional doors to let in natural light without loosing the insulation value.

High-Speed Springless Door Operators







Four-Fold Doors

EXCLUSIVE

DISTRIBUTOR

- Doors open in less than 7 seconds.
- Horizontal movement provides a clear line of sight.
- Full perimeter seals to keep out outside weather.
- Tested to perform over a million cycles.

XP Iso-Flex Impactable Sliding Cooler Doors

- Opening speeds up to 50" or 100" per second depending if it's single or bi-parting.
- 4" thick R-17 panels.
- The only impactable door with a wall mounted guidance system and pivoting head to prevent downtime and repair costs.

Door Solutions Available for All Industries

Opens doors



Be Food Audit-Ready with Rodent-Proof Weather Seal

Rodents can easily chew through a standard rubber weather seal. Protect the doors and docks using four layers of: Stainless-steel mesh Brush

- Rubber
 - Stainless-steel blend

mounts to the inside of the door frame to protect it.

In Track

Weather Seal

In jam weather seal is easily

ripped off or damage. While

in track weather seal is

openings shall be effectively sealed when closed, and proofed against dust, vermin, and other pests." – SQF Institute – Food Safety Code: Food Manufacturing, Edition 9

emergency. Do vour due diligence, book your fire door drop test with us today.







than annually." – <u>5.2.1.4 NFPA 80 2022 Standard for Fire Doors</u>

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Door Activation - Automatic Wave & Motion Sensors

Transform your facility into an automated, touchless solution. • Doors that cannot be left

- Clean rooms
- Food service facilities •
 - Dual egress doors
- Industrial doors
- Swing doors
- Sliding doors





opened

Entrance Washrooms

Office to warehouse

Shipping and receiving



AUTHORIZED DISTRIBUTOR

HVLS Fans - Keep Workers Cool & Warm

SAVE

UP TO

OFF YOUR ENERGY BILLS

Big Ass Fans boast the industry's best airflow coverage and warranty for their HVLS fans. Their fans are low maintenance, quiet and have optional LED lights.

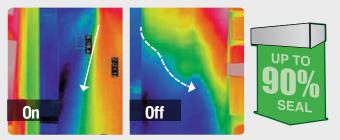
Improve air circulation
 Feel the cooling effect
 Reduce heating costs
 11 safety features

Air Curtains - Create a 90% Seal

The only way to have your door open and closed at the same time.



- Creates up to a 90% seal across the entire door opening.
- Allows employees, forklifts and products to move through doorways without process delays.
- Deters dust and insects from entering facilities.
- Pulls hot air down from the ceiling further reducing heating costs and energy usage.
- Keeps out heat and humidity during summer months.
- Stops cold drafts in the winter months.
- Save 15 units of energy for every 1 unit used.



Air curtains create a barrier of air to prevent exterior elements including temperature and debris from entering open doorways.

Evaporative Cooling Effect





Directional Fans





Mounted

ted Barrel

Save 6% per degree when you raise the thermostat

 Provides an evaporative cooling benefit for up to 10°F (6°C) to workers

Save 1% of natural gas used per foot of ceiling height

- Reduces energy loss by pushing rising hot air down
- Equalizes facility temperatures

Air Filtration - Remove Germs & Dust

Cleans the air you breathe by removing dust, sand, soot, pollen, mold, smoke and viruses. Also, it prevents dust from settling on your product and electronic equipment.

AtomikAir

- For warehouses, loading docks, auto garages and industrial spaces.
- Destatifies a space for thermal equalization to save 1% of natural gas used per foot of ceiling height.
- Cleans the air using four washable
 MERV 13 filters.
- Stops dust build up on your product.
- The unit size is 4' x 4' x 6'.
- One unit every 20,000 sq ft or one every 10,000 sq ft, if there is very significant air contamination.

JADE™2.0

- For offices, lunch rooms, break rooms, change rooms, sport facilities, automotive dealerships and schools.
- Cleans the air using multi-stage filtration process which includes pre-filter, HEPA-Rx filter, activated carbon filter, UV-C+ lamp and revitalizing negative ion chamber.
- The unit size is 12.4" x 35.2".
- One unit every 1,000 sq ft with two ACH (air changes per hour) or 700 sq ft with three ACH.











EQUIPMENT

CONSTRUCTION

AND DESIGN



NATIONAL

SERVICE

Coast-to-Coast Support for All Services



EMERGENCY

SERVICE



PREVENTIVE MAINTENANCE

PROGRAM



EQUIPMENT

INSTALLATION





Dispatch & Warehouse Locations Across Canada

Our local technicians can quickly respond to your requests, all while having the support and expertise from our other Canadian branches. Zoned dispatch locations across Canada allows for our technicians to reach your site faster during emergencies.

Our Mission is to:

- Improve emergency response times.
- Prevent prolonged downtime.
- Increase rates of first-time fixes.
- Have gualified in-house trained technicians.

Why Choose Northern Dock Systems



20 Years of Experience

Serving our customers with reliable services and dependable products since 2002. In the past 20 years we have worked with some of the largest companies in Canada.



KPI Tracking Getting the Job Done We believe what gets measured gets done. So, we have systemized our KPIs (Key Performance Indicators) for guick

responses and completion times.



First-Time Fixes

Our team of experienced technicians have fully-stocked trucks, tools and support for first-time fixes without any unnecessary expenses.

We are proud to hold many safety certifications and memberships within North America.











Book a Service Call

1 (866) 601-1758 or service@northerndocksystems.com



Honesty & Integrity

We built our business on honesty and integrity to create long lasting relationships with not only our customers but with our employees.



Strong Communication

We believe that strong communication is key. With regular updates and work order reports, you can trust that your service call or project is in good hands.

In-House Trained Technicians

All of our technicians are trained, mentored, supported and supervised by a team of experts in the dock and door industry.