



## WORK ORDER #: WO147617



## EMERGENCY SERVICE

**Address:** 415 Ambassador Dr., Mississauga ON L5T 2J3

**Toll-free:** 1 (866) 601-1758 | **F:** (905) 625-0187 | **E:** [service@northerndocksystems.com](mailto:service@northerndocksystems.com)

### Customer Information

Crosspointe Rd  
Rocky View County, T2A 0T5  
Alberta, Canada

**Phone Number**


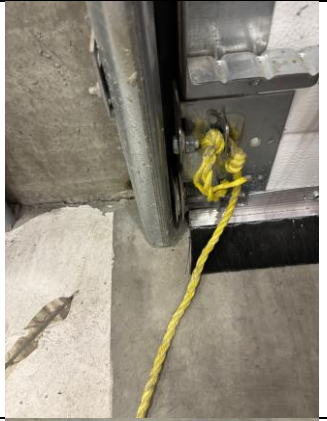

### Service Location

Crosspointe Rd  
Rocky View County, T2A 0T5  
Alberta, Canada

### Service Details

<b>Created</b>	6/12/2025 3:43 PM	<b>Last Updated</b>	6/16/2025 8:14 AM
<b>Type</b>	Local Service	<b>Priority</b>	
<b>Status</b>	Completed	<b>Last Visit Date</b>	6/13/2025
<b>Next Step</b>	No Action Required – internal	<b>Field Specialist</b>	James
<b>Primary Incident Type</b>	Door Service	<b>Signed By</b>	
<b>Customer Asset</b>		<b>P.O #</b>	tbd
<b>Scope of Work</b>	Door 26  Cables wrapped around drum and both springs came off cone at USA plate. pic enclosed  Onsite lift available		

## Execution Notes

	Details	Content
<p><b>Created On:</b> 6/12/2025 3:46 PM</p> <p><b>Created By:</b> Damian</p>	<p>sent by customer.</p>	
<p><b>Created On:</b> 6/13/2025 9:31 AM</p> <p><b>Created By:</b> James</p>	<p>Drive to site and sign in</p> <p>assess issue and plan repair.</p> <p>maintenance was adding brush strip and tried to adjust door level by bottom brackets</p> <p>cables released and spun springs off cones</p> <p>re wind cones, attach cables and put tension back on door</p>	
<p><b>Created On:</b> 6/13/2025 9:32 AM</p> <p><b>Created By:</b> James</p>	<p>Cables removed</p>	
<p><b>Created On:</b> 6/13/2025 9:32 AM</p> <p><b>Created By:</b> James</p>	<p>Springs back on cones</p>	

**Created On:**  
6/13/2025 9:33  
AM

**Created By:**  
James

Tension added, door tested and working

